

Final Notice Required Appraise-It Update

As you may have seen, SFREP has recently been sending notifications of a required update for Appraise-It Classic and Appraise-It Pro. This email is your **final notice**. All Appraise-It users must update their software before Monday, August 1st to avoid an interruption in web services.

- In Appraise-It Classic, simply go to **Help > Check for update**.
- In Appraise-It Pro, simply go to **Support > Check for Updates**.

WINDOWS 7 USERS PLEASE TAKE SPECIAL NOTE:

Windows 7 is over 12 years old. Microsoft ended all support and security updates for Windows 7 in January 2021. SFREP followed suit about a year ago. While we never planned to purposely break compatibility with Windows 7, it was only a matter of time before something came along that would do so. That something came this month in the form of a requirement by our web hosting provider that we increase the security and encryption of our web service connections by August 1st. This change necessitated an update to the core web service security of Appraise-It Classic and Pro; that update will not install on Windows 7.

If you are currently using Windows 7, YOU MUST update to Windows 10 or 11 by this Monday, August 1st to install this required update for Appraise-It Classic and Appraise-It Pro.

While updating your current computer to Windows 10 may be possible if your computer is less than about 7 years old and may be the cheapest solution, we recommend purchasing a new laptop or desktop computer with Windows 11 as the installed operating system for a better and faster user experience. Be certain that you back up your data first before making any computer upgrades. Our technical support team is not able to assist with upgrading Windows versions.

SFREP recommends the following mid-range specifications for your new computer:

Processor: Intel Core i3 or Intel Core i5 / AMD Ryzen 3 or Ryzen 5

RAM: 8 GB

Display: 1080p Full HD (FHD)

Storage: 256 GB Solid State Drive (SSD). Avoid hard disk drives (HDD) as they are MUCH slower than newer solid state drives.

These are minimum suggested specifications. If you find better specs in your budget range, all the better.

Whether you choose a laptop or desktop, a computer with these specifications should cost in the neighborhood of \$400-800 and can be found at your local Best Buy, Staples, or Office Depot / Office Max.

If you would like more information on purchasing a new computer, please watch this recording of our recent "Buying a New Computer" [Webinar](#).

If you choose to purchase a new computer, our technical support team will be happy to help you transfer your Appraise-It data over from your old computer to your new one. Just make sure both computers are on, working, and connected to the Internet before calling.

If you have any questions or concerns, please give our technical support a call at 800-644-4051.

